



## **Customer Service Engineer**

Due to the continued expansion, SAMCO is looking for additional support at the Continuing Airworthiness department. This concerns a full-time (40 hours per week) permanent position at Maastricht Airport, The Netherlands.

### **Company profile**

SAMCO Aircraft Maintenance, established in 1988, is an independent third party maintenance provider for a complete range of regional jet and turboprop aircraft.

Keeping the aircraft in the air, safe and punctual takes a team of dedicated, professional, highly trained and motivated maintenance engineers, able to troubleshoot and maintain aircraft mechanical, avionic and powerplant systems.

SAMCO Aircraft Maintenance employs over 200 employees operating out of its base maintenance facilities located at Maastricht Airport and at various line stations across the world.

More information can be found on our website [www.samco.aero](http://www.samco.aero)

### **Application description:**

SAMCO offers the full range of CAMO services required to comply with EASA and various foreign requirements for aircraft that are operated under an AOC or are in between operators. From that point of view, the Customer Service Engineer is responsible for supporting lessors and airline CAMOs with specialized maintenance management services.

### **Task description / Responsibilities include:**

- › Act on new regulations, maintenance requirements and aircraft type related maintenance instructions.
- › Create and maintain Aircraft Maintenance Programs based on manufacturer data, maintaining a professional focus on our customers' needs and requirements.
- › Monitor the airworthiness status of aircraft and control the timely execution of maintenance by issuing work packages to MROs.
- › Analyze maintenance related parameters and improve aircraft maintenance programs.
- › The Customer Service Engineer must be able to act as a liaison between mechanics / engineers and operators / manufacturers.
- › As a Design Engineer, he/she is responsible for creating design changes under Part-21 legislation.

### **Applicant qualifications:**

- › HBO degree or equivalent in Aviation Management / Aeronautical Engineering or experience in a similar position in an international work environment.
- › Basic understanding of EASA legislation related to Part-M and Part-21 is an advantage.
- › Have experience with aircraft system- and structural design is an advantage.
- › Good knowledge of Microsoft Office Programs, CAD software and database environments.
- › Good English communication skills in writing and verbally.
- › Ability to work in a dynamic environment with deadlines.
- › The applicant must be pro-active and customer focused.
- › The applicant must be a team-player and have an accurate and conscientious work attitude.
- › The applicant must have a flexible attitude, be willing to cover weekend duties in a regular pattern and work on the shop floor and / or at the continuing airworthiness office.

### **We offer:**

- › Required coaching and training.
- › The opportunity to become part of a dedicated and professional team in an international working environment.
- › The possibility to develop yourself in line with your ambitions.
- › Good primary and secondary employment conditions.

### **Interested?**

In case you are interested in this vacancy, please contact SAMCO recruitment: Mrs. E. de Koning [recruitment@samco.aero](mailto:recruitment@samco.aero)